

CHRIST (Deemed to be) UNIVERSITY

Department of Hotel Management

Feedback Analysis & Action Taken Report

Feedback Analysis 2019-2020

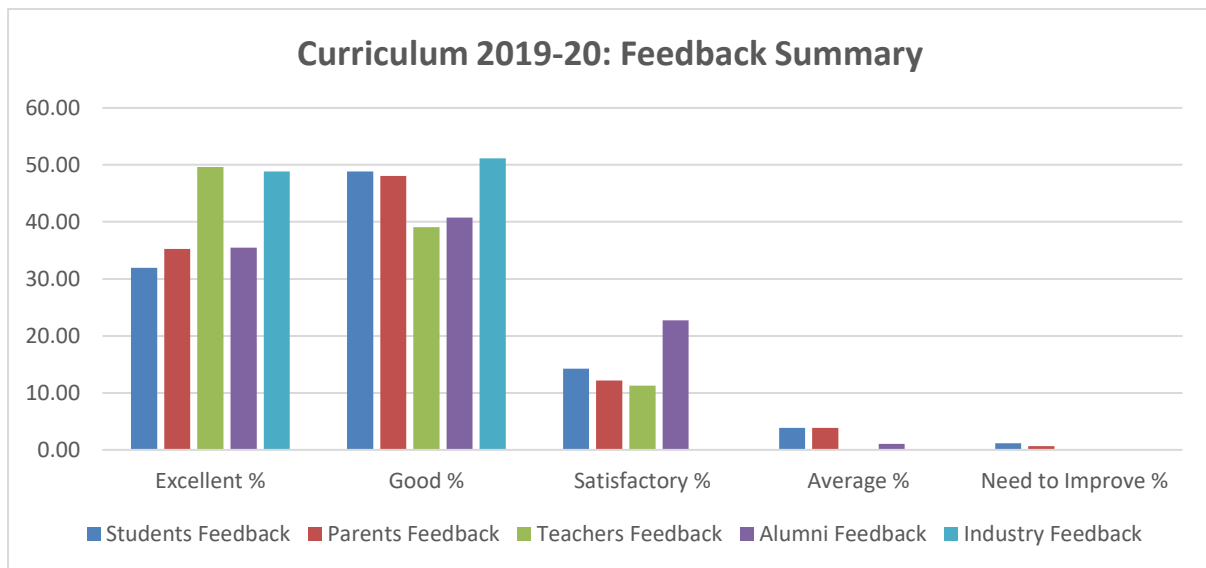
Summary of Feedback of Students, Parents, Teachers, Alumni and Industry:

Introduction

Feedback is an essential element of the learning process. The Department of Hotel Management, CHRIST (Deemed to be) University, collects the feedback on various curriculum aspects and courses from different stakeholders such as the Students, Alumni, Faculty, Employers and Parents through online and offline. The feedback collected from the individuals has been analysed and taken to the consideration for the development of curriculum, teaching learning process and environment.

Major Suggestions

Some of the salient suggestions projected by the stakeholders were for introduction of Yoga and wellness in the curriculum as the same is popularised across the country, Food Hygiene and Sanitation and three Management electives courses were suggested for seventh and eighth semester students (2016-2020 batch) to choose from each cluster of electives.



Feedback obtained from outgoing Students, Parents, Teachers, Alumni and Industry is reflected in the Figure above, 84.85% of the student’s feedback ranged from Excellent to

Good and the remaining 14.24% were satisfactory and Average. 83.3% of the parents, 82.63% of the alumni, 100% of the faculty members and 100% of the industry feedback ranged from Excellent to good.

Action Taken

Based on the suggestions given by the stakeholders, faculty members in the department deliberated on the need for offering the following courses and the same was proposed in the BOS:

- (a) New course on Food Hygiene and Sanitation for 3BHM (2020 – 2024 Batch) was approved by the Board of studies.
- (b) The proposed capsule on Yoga and wellness was approved for the even semester from 2017-21 batch.
- (c) Three Management electives courses were approved for seventh and eighth semester students (2016-2020 batch) from each cluster of electives.